

## Notes

### **Breakout 3: Government Track**

**2-2:55 pm**

#### **Government Efficiency & Effectiveness**

- How to squeeze out services to make them grow
- Assistant City Manager

##### 1. Realities, Structure, Policies

#### Realities

Partial/stalled recovery from recession

Rationing, inadequate staffing, long-term capital

#### Failures

- Capital failure – Oroville dam, roads, buildings, sewer, water
- Liability Failure
- Expenditure Failure
  - o Example: 271,000 salaried janitor in San Francisco Bay for BART
  - o Audits
- Revenue Failure – failure to estimate/predict

#### Structure of Government

- Expectations
- City Spending
- Policy Governance
  - o Evolution of policy
- Operations
  - o Emergency medical dispatching
  - o Streets: pothole repair
  - o Summary diagram of “lean” principle
  - o Impact of proposed change – 50 – 75 %
    - Queuing theory
  - o Typical of police deployments – geographical distribution
  - o PD Geographic deployment
    - Prefers Queue, not geographic

#### Questions

- [Chris.constantine@chicoca.gov](mailto:Chris.constantine@chicoca.gov)
- (530) 896 - 7202